



## Test Analyst: Sydney

Technology is literally changing the world around us and yes, some people tend to focus on why that change is bad – it makes us uncomfortable, it breaks our status quo, it feeds our uncertainty – but at Orchard we choose to see it differently. Technology can make lives better. It can make businesses better, brands better and experiences better. It can be the change we want to see in the world.

Which is why we, at Orchard, rally around a single purpose: to *invent better outcomes* through creativity and technology. Those better outcomes can only exist in the context of people irrespective of if we label them users, customers, patients, clients or even staff.

- Join a dynamic and growing creative technology agency
- Based in Pymont, Sydney and New York
- Work with blue chip brands

Orchard offers a good, fun working environment and all the necessary support and structured training you need to grow your digital career.

### The Opportunity

Orchard is one of the fastest growing full service agencies in Australia. We work with a number of leading client brands such as Electrolux, Asaleo, BT, Hyundai, Zoetis and Bayer to develop and execute their digital strategies.

We're on the lookout for a Test Analyst to join our development team in Sydney. You will have a keen eye for detail and an understanding of different technologies and content management systems.

The Test Analyst is responsible for the creation and management of internal and customer facing test plans for projects that require it. They will also be responsible for detailed testing/reviewing of documents, content and systems developed using different technologies and delivered across multiple devices. The Test Analyst should have great communication skills and be able to work closely with delivery team members, ensuring all issues are documented correctly in JIRA and clearly communicated to both the project managers and developers.

### Specific Duties

The Test Analyst shall perform the following specific duties:

- Collaborate with all parties to ensure adherence to testing process, participating in the Agile process, and ensuring that a high quality product can be delivered within a competitive cost
- Conduct detailed testing/reviewing of documents, content and systems developed using different technologies and delivered across multiple devices.
- Work closely with project teams, early in the development lifecycle, to assess, scope and document project testing requirements



- Creation and management of internal and customer test plans for projects that require it
- Report back to project teams, both PM and technical teams, effectively with the results of project test phases
- Use JIRA to create, allocate and manage the statuses of bugs
- Manage time effectively between the creation of test plans, definition of testing requirements and conducting test phases of systems, content or documentation
- Work closely with the technical team to define automated testing requirements and manage resource for the implementation of these tests
- Attend daily stand up meetings with the delivery team
- Show a strong commitment to the Company's core values of Collaboration, Integrity & Curiosity
- Embrace and respect the Company's community and environmental responsibilities

Types of testing required:

- Functional testing
- Usability testing
- Review of CMS content and administration functionality
- Testing/reviewing of EDMs
- Proofreading of documents and print artwork
- Load testing
- Security testing
- SEO testing

Types of systems include:

- Bespoke web & mobile applications
- CMS driven applications
- iPhone & iPad applications
- Facebook applications

What you can bring:

- At least 2 years of experience in testing, ensuring processes are well defined, documented and adhered to.
- Solid knowledge of industry testing best practices including functionality, usability, CMS, EDMs and documentation testing.
- Solid understanding of development methodologies such as Agile/Scrum and iterative-waterfall, and how the QA process fits into these processes.
- Outside-the-box thinker, self-managed, self-directed, and ability to operate well in a team environment
- Great communication skills
- Holding a relevant IT degree / qualification
- Permission to work permanently in Australia



## Desirable Skills

- Experience with the following is desirable but not essential
- Experience working within a Digital Marketing Agency
- Management of bugs/issues using JIRA
- Experience with Agile and Scrum methodology
- Experience of the creation and management of automated tests using:
  - Firefox Selenium IDE
  - SpecFlow & Selenium WebDriver

If you feel like this is the right job for you, would like to take your career to the next level, work in a great cultural environment that allows you to grow and enjoy work, please email your CV and contact details to [jobs@orchardmarketing.com.au](mailto:jobs@orchardmarketing.com.au) and we will arrange to meet you!

## A little about Orchard

We offer an awesome, fun working environment full of culture and energy. We leave our egos at the door and past that door is a super cool office space filled with inspiring people and free crumpets.

We pride ourselves on our work and also our work / life balance. We're 100% committed to you, your career at Orchard and your continued professional and personal development. We offer a rich array of internal and external structured training and education courses as well as ongoing individual wellbeing support through Benestar.

As an agency we fuse enthusiasm, creativity and technology to ***Invent Better*** outcomes for leading International and Australian brands such as BI, MSD, GSK, Electrolux, BT, Ikea and Hyundai to name a few.

***Invent Better*** are two little words that define our big approach. It's a belief that creativity and technology are the key to winning in today's digital age, and it's a formula that challenges us to engage with our clients in a way that always pushes us that little bit further every time.

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Sydney | New York

Invent Better